

Colgate-Palmolive's Palm Oil Grievance Log

Updated (Month and Year): July 2024

This log registers grievances concerning Colgate's palm oil supply chain that are raised directly with Colgate, and allege non-compliance with Colgate's No Deforestation policy, Our Policy on Responsible and Sustainable Sourcing of Palm Oil, and/or commodity specific policies. In Colgate's grievance process, we engage closely with our suppliers, grievance raisers, and other stakeholders to investigate and, if necessary, resolve the issues within our palm oil supply chain. This log will be updated on our website each quarter.

[For additional information on Colgate's grievance management process please access the following link.](#)

This tracker indicates the grievances received and their status, as of the date[s] indicated herein. Grievances and allegations contained herein had been submitted to us by third parties. The included grievances and allegations have been or are being assessed, investigated and addressed in accordance with our policies and procedures, on the assumption and in reliance that the grievances and allegations have been made in good faith and that the information provided to us in connection therewith is accurate and complete. We make no statements or representations in the tracker as to accuracy or validity of any third-party grievance or allegation or other information furnished to us by third parties in connection therewith. Inclusion of grievances, allegations and other information in the tracker is therefore not to be construed as a determination or acceptance by Colgate-Palmolive that such grievance, allegation or other information is accurate and correct. Inclusion of information in the tracker, including any links to a third-party website or references to third-party reports or studies, also is not to be construed as an endorsement by Colgate-Palmolive of any grievance or allegation, the proponents thereof or any such third-party information. We reserve the right to, in our sole discretion, exclude from the tracker any information furnished to us, or to redact or otherwise modify any such information in a manner that we determine to be appropriate. A commercial decision by Colgate-Palmolive to no longer source palm oil from a particular supplier is not to be construed as the acceptance of or a determination of the accuracy or validity of any grievance or allegation or an admission or determination of fault, liability or a particular duty or responsibility by or on the part of Colgate-Palmolive. Colgate reserves the right to continue to source from a supplier that is identified in a grievance.

As of date indicated (month and year), Colgate currently has No Buy orders placed on the following palm companies:

Company	Level of Suspension	Date of Suspension
Salim Group (Indofood)	Group	1-Jun-17
Samling Group (Glenealy Plantations)	Group	30-Sep-17
The Nisshin OilliO Group	Group	1-Jan-18
Pacific Oils & Fats / Group level	Group	1-Jan-18
Korindo Group	Group	1-Aug-18
PT Indo Alam	Plantation	9-Sep-20
Grupo Hame	Group	5-Aug-21
East New Britain Resources Group	Group	27-Sep-21
PT Dewa Rencana Perangin Angin	Mill	28-Mar-22
PT. Nia Yulided Bersaudara	Plantation	1-Apr-22
PT. Tegas Nusantara	Plantation	1-Apr-22
Sungai Budi (Tunas Baru Lampung)	Group	15-Apr-22
PT Agro Nusa Abadi (AAL) PT Lestari Tana Teladan (AAL) PT Mamuang (ALL)	Mills	2-Oct-2022
AMARA	Mill	24-Feb-2023
Kallista Alam	Mill	24-Feb-2023
Taminas Group	Group	24-Feb-2023
Brasil BioFuels (BBF)	Group	6-Oct-2023
Chiquibul	Group	1-Mar-2024
Ocho Sur	Group	1-Mar-2024
PT. Aceh Trumon Anugerah Kita (PT ATAK)	Mill	1-Apr-2024
PT. Aceh Bakongan Eka Nabati (PT ABEN)	Mill	1-Apr-2024
PT. Sawit Panen Terus (PT SPT)	Mill	1-Apr-2024

Colgate Ref. #	Grievance (Date raised)	Grievance raiser	Grievance Title	Grievance Description	Country	Suppliers and Palm Oil Link to Colgate	Status of Colgate's Inquiry into the Grievance Allegations
1	05/01/2020	The Chain Reaction Research (CRR)	The Chain Reaction Research: NDPE policies cover 83% of palm oil refineries; implementation at 75%	<p>Allegation of Deforestation & Peat Development</p> <p>- CRR report alleges that ten palm oil companies are responsible for approximately 39,500 hectares (ha) of deforestation and peat development in Indonesia, Sarawak (Malaysia) and Papua New Guinea in 2019.</p> <p>- CRR names Colgate specifically in relation to Tunas Baru Lampung (TBL), which the report claims as the fourth largest deforester in 2018.</p>	Indonesia	<p>Colgate has no connections with companies identified in this grievance case.</p> <p>Sungai Budi (Tunas Baru Lampung) is currently in Colgate's No Buy List.</p>	Colgate engaged with our direct supplier Cargill, who reported suspending Sungai Budi (Tunas Baru Lampung). In April 2022, Colgate suspended any relationship with Sungai Budi.

2	7/14/2020	Liberty Shared	Petition submitted by Liberty Shared to U.S. Customs and Border Protection Concerning Sime Darby Plantation Berhad	<p>Allegation of Human Rights Violations</p> <ul style="list-style-type: none"> - Dec. 2020: Liberty Shared issued a petition to the US Customs and Border Protection (US CBP) alleging instances of forced labor on Sime Darby plantations. - Dec. 2020: US Customs and Border Protection (US CBP) imposed a Withhold Release Order (WRO) effectively banning imports of palm oil products originating in Sime Darby's Malaysian plantations. - Jan 2022: US CBP upgraded their WRO to a 'finding' of forced labor. - Feb. 2023: US CBP officially lifts the WRO from Sime Darby 	Malaysia and Indonesia	Colgate has a direct link with Sime Darby and many of their upstream mills and plantations.	<p>Colgate has engaged with our direct supplier Sime Darby, who provided the following response:</p> <ul style="list-style-type: none"> - April 2022: Detailed report on labor practices and independent assessments submitted to USCBP on the 26th April. Awaiting feedback from the USCBP following their review. - February 2023: Sime Draby shares announcement of US CBP's lifting of ban: https://simedarbyplantation.com/sime-darby-plantations-palm-oil-exports-to-united-states-given-greenlight-after-review-by-us-customs/
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3	8/24/2020	Rainforest Action Network (RAN)	<p>RAN - Leuser Watch: Fresh Evidence: Major Global Brands Refuse to Stop Sourcing Fire-Fueled Conflict Palm Oil, Despite Promises</p>	<p>Allegation of Deforestation</p> <p>- RAN's 2020 report, "Fresh Evidence: Major Global Brands Refuse to Stop Sourcing Fire-Fueled Conflict Palm Oil. Despite Promises", alleges deforestation in protected Leuser Ecosystem.</p> <p>- RAN alleges that several FMCG companies, including Colgate, have links to alleged offending plantation and mills.</p>	Indonesia - Aceh Leuser	<p>Indo Alam is a plantation company and as such Colgate does not have direct business with PT. Indo Alam.</p> <p>Colgate is indirectly linked to 2 Mills (Teupin Lada and Ensem Sawita) associated with this grievance case through our direct suppliers Wilmar and Cargill.</p>	<p>Colgate has engaged with our direct suppliers Wilmar and Cargill.</p> <p>Colgate has learned that our supplier, Wilmar, has engaged in the following inquiry:</p> <p>- February 2022: Recognizing the significance of Leuser Ecosystem's conservation value, we have rolled out Leuser Supplier Reporting Tool (LSRT) in July 2020 to all our direct suppliers operating within the 50km radius of Leuser Ecosystem, where our suppliers were required to fill in a series of questions related to their operation and sourcing practices. We have also shared the list of high risk plantations operating the region, including PT Indo Alam, PT. Nia Yulided Bersaudara and PT. Tegas Nusantara with our direct suppliers and sought their response on their exposure to those high risk companies. Suppliers who declined to participate in this programme have already been removed from our supply chain, where we can only resume purchase after they have completed the questionnaire. So far, all direct suppliers operating within a 50km radius from Leuser Ecosystem have confirmed that PT Indo Alam, PT. Nia Yulided Bersaudara and PT. Tegas Nusantara are not their FFB suppliers.</p> <p>- August 2023: Wilmar shares that both PT Teupin Lada and PT Ensem Sawita have achieved 100% TTP. - See Wilmar Grievance Log</p> <p>Colgate has learned that our supplier, Cargill, has engaged in the following inquiry:</p> <p>- March 2022: Indo Alam remains suspended by Cargill. Our direct suppliers have engaged Teupin Lada. Teupin Lada achieved 100% TTP in September 2020.</p> <p>- June 2022: As this is an indirect supplier, our direct supplier has done the review to ensure that they are compliant to our No Buy List which includes Indo Alam - See Cargill Grievance Log</p>
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4	9/16/2020	US Customs and Border Patrol Grant & Eisenhofer ESG Institute	US Customs and Border Patrol ban on FGV imports	<p>Allegation of Human Rights Violations</p> <p>- June 2019: Grant & Eisenhofer ESG Institute petitioned the CBP calling for a ban on FGV products due to allegations of forced labor.</p> <p>- Sept 2020: CBP identified evidence of forced labor and abusive working conditions along with possible child labour and imposed a Withhold Release Order.</p>	Malaysia	Colgate has no direct link with FGV; Colgate is indirectly linked to FGV mills and plantations through our direct supplier, Sime Darby.	Colgate has engaged with our direct supplier Sime Darby. Colgate continues to follow up on the progress of FGV through regular engagement with Sime Darby and updates on the case via Sime Darby's Grievance log .
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5	4/15/2021	FPP, The Chain Aidenvironment Asia	<p>Forest People Programme (FPP) 2021: First Resources: Hiding in the shadows</p> <p>The Chain Reaction Research (CRR): Continued deforestation and ownership confusion in Fangiono Family-linked groups.</p> <p>February 8, 2021</p> <p>RSPO Complaint aimed at proving the connection between First Resource, FAP Agri and Ciliandry Anky Abadi - accepted 14-Apr-21</p>	<p>Allegation of Deforestation & Human Rights Violations</p> <p>- Feb. 2021: Forest People's Program (FPP) report alleges that Fangiono Agro Plantation (FAP Agri) and Ciliandry Anky Abadi (CAA) are linked to large scale deforestation, workers-rights violations and land-grabbing.</p> <p>- FPP further alleges that First Resources, an RSPO member, is in fact part of the same corporate grouping as FAP Agri and CAA.</p> <p>- Apr. 2021: An RSPO Complaint on the corporate group linkage was accepted by the RSPO.</p> <p>- The Gecko Project: Chasing Shadows, 20-Nov-2023 : New information detailed in this report by The Gecko Project includes company documents, public statements, ownership records, satellite imagery, and interviews with 14 people who had previously been employed by one or more of First Resources, FAP Agri, CAA and the Sulaidy Group. The report alleges that the new information proves</p>	Indonesia	<p>Colgate has no direct business with Fangiono Agro Plantation (FAP Agri), Ciliandry Anky Abadi (CAA), or First Resources.</p> <p>Colgate's most recent mill list (H1 2023), indicates that First Resources is no longer linked to Colgate's PO/PKO suppliers.</p> <p>Colgate remains indirectly linked to First Resources through our palm oil derivative supply chain.</p>	<p>Colgate has engaged with Cargill as a direct supplier with direct links to First Resources. (February 2022). See Cargill Grievance Log.</p> <p>Colgate learned that First Resources shared to Cargill that they are not related to CAA or FAP. (March 2022). First Resources statement is shared here.</p> <p>A call for an Expression of Interest (Eoi) for an independent investigation was advertised by RSPO as part of the RSPO complaint. See details in RSPO complaint case.</p> <p>Colgate continues to engage with our direct suppliers and monitor the progress and outcome of the RSPO complaints panel investigation.</p> <p>After the publication of Chasing Shadows report by The Gecko Project (TGP), Colgate engaged again with Cargill and Wilmar in January 2024 based on the new evidence shared by TGP.</p> <p>Cargill's feedback after The Gecko Project report publication, as shared in Cargill Log is as follows;</p> <ul style="list-style-type: none"> - November 2023: Upon being contacted by The Gecko Project prior to the full publication of their article, Cargill immediately engaged with First Resources and asked for a response. An in-person meeting was conducted, followed by email exchanges (November 2023). During the meeting, First Resources reaffirmed their position that they are not in any way connected to the three companies referenced by The Gecko Project. They noted that a similar allegation had been investigated previously by the RSPO Complaints Panel. - November 2023: First Resources published their first statement in response to the full article by The Gecko Project. - January 2024: Cargill engaged with First Resources to seek clarifications on their statement, in particular on the operational control allegations that were not addressed in the public statement. Cargill also encouraged First Resources to provide more granular feedback to The Gecko Project in addition to their public statement. - March 2024: First Resources publicly stated that they have now appointed Robertsbridge as their independent consultant.
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				company linkages with the First Resources group.		<p>Through that engagement, we also have been informed that RSPO has issued a new statement in their tracker, confirming that RSPO has accepted the new allegations as part of the ongoing investigation.</p> <p>- March 2024: Cargill engaged with Robertsbridge to understand their scope of work. We understood that Robertsbridge will help First Resources in reviewing the evidence provided by The Gecko Project and previous grievance raisers through mapping out and reaching out to all internal and external stakeholders. Cargill will be in close contact with Robertsbridge in monitoring the case. During the process, regular updates may be provided by First Resources through their public website.</p> <p><u>Wilmar feedback after The Gecko Project report publication:</u></p> <p>- First Resources (FR) - First Resources is a member of RSPO. All companies under FR were declared to RSPO and subjected to RSPO time bound action plan. FAP Agri, Ciliandry Anky Abadi (CAA) and Sulaidy Group are not part of FR as indicated in their disclosure to RSPO. FR has also published a statement (dated 13 February 2021) on the matter and highlighted that CAA and FAP are not subsidiaries nor associated companies of First Resources. Separately, the group ownership is currently under investigation by the RSPO Complaint System.</p> <p>- FAP Agri – FAP Agri is a supplier to Wilmar. Wilmar initiated engagement with FAP Agri when allegations of deforestation and social conflicts were brought to their attention beginning in 2021. During the course of investigation, FAP Agri has submitted comprehensive documents for Wilmar's review including concessions maps, their internal investigation reports and other supporting evidence (including agreements for plasma development schemes and location maps of community villages). Wilmar has also linked Forest Peoples Programme (FPP) with FAP Agri to have direct engagement, where FAP Agri provided clarifications to the issues raised to FPP. So far, Wilmar's investigation has not found any non-compliance to their NDPE policy. FAP Agri being a direct supplier to Wilmar is expected to comply with the requirement of Wilmar's NDPE policy.</p> <p>- Ciliandry Anky Abadi (CAA) – Due to non compliance to NDPE, Wilmar has suspended CAA since March 2018.</p>
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							- Sulaidy Group - Sulaidy Group is not a supplier to Wilmar.
6	5/13/2021	Mighty Earth	Astra gold mine in Mighty Earth Rapid Response Report #33	<p>Allegation of Deforestation</p> <p>- Mighty Earth in their Rapid Response report #33; alleges that deforested land on Astra International's 130k ha gold mining license in North Sumatra is Identified as vital HCV habitat for the recently discovered Tapanuli Orangutan.</p> <p>- Mighty Earth is linking Astra International / Jardine Matheson Holdings Limited to Astra Agro Lestari palm operations and engaging palm oil buyers through group level sourcing connections to leverage engagement with Astra International.</p>	Indonesia - N.Sumatra	<p>Colgate has no direct business with Astro International Group (Jardine Matheson Group) or Astra Agro Lestari. Astra Agro Lestari is not alleged or directly linked to this case as this is a cross-commodity group level case.</p> <p>Colgate is indirectly linked to Astra Argo Lestari mills through our palm oil suppliers, Cargill and Wilmar.</p>	<p>Colgate has learned that our direct suppliers, Wilmar and Cargill, have engaged in the following inquiry:</p> <p>- March 2022: Cargill's Palm Grievance Procedure is specific to palm cases, as such the case of Agincourt Resources falls outside Cargill's grievance scope. See Cargill grievance log</p> <p>- February 2022: Wilmar agrees that there is an increasing need for us and the industry to give more consideration towards framing policies and approaches related to cross-commodity deforestation. We have been deliberating on this subject for some time, and are faced with multiple questions and potential uphill battles that need to be answered or overcome prior to moving forward.... Should there be a multiple sector discussion on this subject, we would certainly like a seat at a table to participate and deliberate. See Wilmar grievance log</p>
7	6/10/2021	RAN, Mighty Earth, ActionAid, FoE, FPP	Open letter to multiple palm oil FMCG multinationals sourcing from REPSA.	<p>Allegation of NDPE Noncompliance</p> <p>- June 2021: RAN sharing an open letter signed by multiple NGO organizations which urged action against REPSA.</p> <p>- RAN is alleging that REPSA is intimidating human rights defenders, involved in the murder and illegal detention of local community members, and contamination of the Pasión River.</p>	Guatemala	<p>Colgate has no direct or indirect links with REPSA or the parent company Grupo Hame</p> <p>Grupo Hame and its subsidiary REPSA are on Colgate's No Buy List</p>	<p>REPSA and the parent company Grupo Hame are currently on Colgate's No Buy List.</p> <p>At the time when the grievance was raised, Colgate engaged with Cargill to investigate this case. See Cargill Grievance Log</p>

8	06/21/2021	Rainforest Action Network (RAN)	Leuser Watch: Deforestation of orangutan habitat feeds global palm oil demand, report shows	<p>Alleged Deforestation and Peat Development</p> <p>- June 2021: RAN in their June 21 Leuser Watch Report alleges ongoing deforestation by Royal Golden Eagle (RGE) group, the mill company PT. Global Sawit Semesta (GSS) and producer PT. Laot Bangko (LB) in an HCV orangutan habitat.</p>	Aceh - Indonesia	<p>Colgate has no direct linkage with the plantations and mills identified in the report.</p> <p>Colgate has an indirect link to PT Global Sawit Semesta Mill through our direct supplier Cargill.</p>	<p>Colgate has learned that our direct supplier, Cargill, has engaged in the following inquiry regarding the grievance:</p> <p>- June 2022: PT Global Sawit Semesta (PT GSS) continues to adopt a no-buy position on Laot Bangko and Bima Golden Powerindo. Global Sawit Semesta continues to monitor the progress of Laot Bangko.</p> <p>- May 2023: Apical grievance log: PT GSS has been monitoring the progress of Laot Bangko. PT Laot Bangko is on our suspended list and we have requested our suppliers to follow the list.</p> <p>See Cargill's grievance log.</p> <p>Colgate continues to engage with our direct supplier and monitor progress on the case.</p>
9	7/21/2021	Global Witness Channel 4 News / ITN	NDPE violations in PNG - Global Witness report	<p>Alleged Deforestation, NDPE noncompliance and Illegal Activities</p> <p>- Global Witness published a report coordinated with Channel 4 News in the UK reporting on hidden camera footage of palm oil company executives from East New Britain, Tobar and Gilford allegedly confirming acts of bribery, corruption and company associated violence against local communities.</p> <p>- The report further alleges the three company's participation in large-scale deforestation, human rights abuses, corruption, violence against communities, violation of FPIC, child labour, worker health and safety failures</p>	Papua New Guinea - East New Britain	<p>Colgate has no direct or indirect links with the mills identified in the grievance case.</p> <p>Colgate has no direct link or business with East New Britain Resources Group (ENB) or Rimbunan Hijau Group (RH).</p> <p>Colgate's direct suppliers, Wilmar and Cargill, maintain linkages with Rimbunan Hijau Group (RH) mills in Malaysia but not to PNG mills nor to mills implicated in this case.</p>	<p>East New Britain Resources Group is currently on Colgate's No Buy List.</p> <p>Colgate remains engaged with our suppliers Wilmar and Cargill on the case.</p> <p>See Wilmar's Grievance Log.</p> <p>See Cargill's Grievance Log.</p>

				and tax evasion. - Global Witness alleges sourcing connections between East New Britain, Tobar and Gilford with numerous FMCG companies.			
10	9/30/2021	Rainforest Action Network (RAN)	RAN - Keep Borneo's Forest Standing: Evaluating the Forest Footprint of Brands Driving Deforestation and Land Rights Violations in the Indonesian Provinces of North and East Kalimantan, Borneo	Alleged NDPE Noncompliance - RAN alleges in a new Keep Forest Standing report FMCG Brands of Driving Deforestation and Land Rights Violations in the Indonesian Provinces of North and East Kalimantan, Borneo.	East Kalimantan, North Kalimantan, Indonesia	Colgate has a direct link with Wilmar who is identified in the report. Colgate has indirect links with numerous producer groups identified in the report, including RGE, Sinar Mas and Jardine Mathison through our direct suppliers, Wilmar and Cargill.	Colgate has conducted an initial forest footprint assessment of our supply shed in North Sumatra. A link to the initial work is accessible via our palm oil policy implementation plan. Colgate has also responded to RAN's report the details of which can be found here Colgate remains engaged with our direct suppliers on expansion of forest footprint activities including engagement in landscape projects where both deforestation land rights issues can be identified and resolved.

11	10/20/2021	Tempo, Mongabay Indonesia, Betahita and Auriga Nusantara	Palm oil inside Indonesia's Forest - illegal concessions across Indonesia	<p>Alleged NDPE Noncompliance</p> <p>- Tempo, Mongabay Indonesia, Betahita and Auriga Nusantara published a report which alleges sourcing of illegal palm oil in Indonesia by FMCG brands including Colgate-Palmolive.</p>	Indonesia - Riau, West Kalimantan, West Sumatra	<p>Colgate has no direct business link with any of the mills or plantation companies identified in the report.</p> <p>Colgate does have indirect links to 2 of the mills identified in the report through our direct supplier Wilmar.</p>	<p>Colgate has engaged our direct supplier Wilmar, and learned that Wilmar has engaged in the following inquiry regarding the grievance:</p> <p>- Feb 2022: Prior to the release of the article, Wilmar has already proactively alerted Colgate on 19 October 2021. The primary focus of the report targeted overlapping land matters in Indonesia. In response to similar land matters in Indonesia, in March 2021, Wilmar with the Indonesian Grower Caucus and supported by the Indonesian Palm Oil Association (GAPKI) provided a response which can be found in the below link: https://www.indonesiapalmoilfacts.com/wp-content/uploads/2021/03/20210310-Growers-Responses-to-GP-Letter.pdf</p> <p>- Wilmar communicated that based on their preliminary investigation on the report, the companies named in the report that are suppliers to Wilmar have not had recent land clearing, and do not appear to be currently non-compliant with Wilmar's NDPE policy on deforestation using the definition of HCV-HCS areas. See Wilmar Grievance Log</p>
12	11/16/2021	Rainforest Action Network (RAN)	PT Toba Pulp Lestari (TPL) land dispute with two local communities - Formal Grievance Raised against Royal Golden Eagle group of companies	<p>Alleged Deforestation and FPIC violations</p> <p>- RAN alleges in their report that the Royal Golden Eagle (RGE) group and their pulp subsidiary, PT Toba Pulp Lestari (TPL), is engaged in a land dispute with local communities.</p> <p>- RAN alleges that customary forest was taken without Free Prior and Informed Consent (FPIC) and that acts of violence and intimidation were perpetrated against the local communities.</p>	Indonesia	<p>Colgate has no direct or indirect links with TPL as they are a pulp producer. Colgate has no direct links to Royal Golden Eagle (RGE)..</p> <p>Colgate does have an indirect link to RGE and their palm oil subsidiary Apical through our direct suppliers Cargill and Wilmar.</p>	<p>Colgate has engaged our direct supplier Cargill.</p> <p>Colgate has learned that TPL has initiated work with Earthworm Foundation to engage with local communities and develop an action plan to address the grievances.</p> <p>Colgate will continue to monitor TPL's progress and update the Grievance accordingly.</p> <p>February 2024: TPL published their latest progress update: https://www.tobapulp.com/wp-content/uploads/2024/03/Public-Statement_Feb_ENG_1410324.pdf</p>

13	01/31/2022	The Gecko Project Mongabay	Raid against Sumatran official uncovers use of slave labor on oil palm farm	Alleged Human Rights Violations - The Gecko Project and Mongabay report on a raid at the compound of the head of Langkat district where workers were allegedly found locked in barred cells, and allegedly working without pay on Perangin Angin's palm oil plantation.	Indonesia - N.Sumatra	Colgate doesn't have any connections with companies linked to this grievance case. PT Dewa Rencana Perangin Angin is currently on Colgate's No Buy List.	Colgate has engaged with our direct supplier Wilmar. In March 2022, Colgate suspended PTA DPRA until a full investigation of the grievance is completed.
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14	2/22/2022	Mighty Earth	Rapid Response Palm Oil Report 38	<p>Alleged Illegal Deforestation</p> <p>- Mighty Earth in their Rapid Response case #38 report allege forest reserve clearance in Johor, Malaysia linked to the Sultan of Johor.</p>	Malaysia - Johor	<p>Colgate has no direct links to the mills or producers implicated in the campaign.</p> <p>Colgate does have indirect links to a number of the identified mills through our direct suppliers, Wilmar and Sime Darby.</p>	<p>Colgate has learned that our direct suppliers, Wilmar and Sime Darby, have engaged in the following inquiry regarding the Grievance:</p> <p>Wilmar feedback:</p> <ul style="list-style-type: none"> - Wilmar has indicated that they suspended Jernih Kemboja from September 2022 as deforestation was detected. The case has already been registered on Wilmar's grievance listing as follow: - Wilmar immediately initiated engagement with Jernih Kemboja when allegations of deforestation by AA Sawit were brought in July 2022. - A field investigation was carried in August 2022 to verify the allegations. The field investigation has confirmed that there is non-compliance with their NDPE Policy. - Wilmar continues engagement with Jernih Kemboja and is guiding them to meet all the requirements as stipulated in our re-entry criteria. <p>See Wilmar grievance log</p> <p>Feedback from Sime Darby:</p> <ul style="list-style-type: none"> - Sime Darby indicated a linkage via CPO Traders/Refiners and that Jernih Kemboja is in their supply chain indirectly via third-party traders with relevant NDPE policies and commitments. - Sime Darby's third party trader has investigated the alleged linkage of Jernih Kemboja via FFB purchase from AA Sawit and confirmed that their supplier, Jernih Kemboja, is indeed associated with AA Sawit at group level due to their shareholding in AA Sawit. - The third-party supplier field investigation confirmed that there was indeed non-compliance to NDPE requirements. Sime Darby's third party trader's last purchase from this supplier was in September 2022. - Regarding linkage with FGV mills' some of the FGV mills mentioned in the report are directly in Sime Darby's supply chain. Sime Darby has ongoing engagement with FGV regarding this matter, who have updated that they have stopped sourcing FFB from SH Trading Co Kluang Sdn Bhd since 2019. - On 10 May 2022, FGV issued a letter to AA Sawit Sdn Bhd to suspend the sourcing of FFB from AA Sawit Sdn Bhd and other entities associated with AA Sawit Sdn Bhd with immediate effect. As part of FGV's efforts to promote sustainable palm oil production across the supply chain, FGV plans to further
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							<p>engage with AA Sawit Sdn Bhd to discuss next steps towards ensuring their compliance with their NDPE commitments.</p> <p>- Sime Darby is investigating potential entry of Jernih Kemboja into their supply chain via a CPKO trader. Engagement with the trader is ongoing to verify the supply chain data.</p> <p>- Update from Sime Darby Grievance Log on 7th Nov 2023: "Mighty Earth (ME) has reported a total of ~25 ha of HCS forest clearance in the PTD 1815 concession. ME has also reported that between January 2020 and December 2021, there was a total of 636 ha of forest loss in the PTD 4882, PTD 4085, PTD 4963, PTD 4118, PTD 4177 and PTD 4121 concessions. The Project Proponent is AA Sawit Sdn Bhd, whose shareholder also owns 100% of Jernih Kemboja (palm oil mill). Jernih Kemboja POM was in our supply chain indirectly via third-party traders with relevant NDPE policies and commitments. Upon investigation, several of our third-party traders stopped purchases from Jernih Kemboja POM. Consequently, supplies from Jernih Kemboja POM have not entered our supply chain since March 2023."</p> <p>See Sime Darby Grievance information</p> <p>Colgate remains engaged with our direct suppliers and ongoing monitoring of the case.</p>
15	3/1/2022	Chain Reaction Research	YP Olio in Top Deforesters	<p>Alleged Deforestation - Chain Reaction Research reports alleged large-scale deforestation by YP Olio.</p>	Malaysia	<p>Colgate has no direct link with YP Olio or any other mill or producer identified in the report.</p> <p>Colgate does have an indirect link with the mill / producer identified in the report through our direct supplier Sime Darby.</p>	<p>Colgate has engaged with our suppliers Sime Darby.</p> <p>Colgate has confirmed that the direct supplier, Sime Darby, has no link to YP Olio within its Supply Chain.</p>

16	3/1/2022	Aidenvironment / Mighty Earth	Deforestation in PT CSC and neighboring PT PSM concessions to the south - Mighty RR	<p>Alleged Deforestation</p> <p>- Mighty Earth in their Rapid Response Reports: #15 allege deforestation detected in PT Citra Sawit Cemerlang (CSC) and PT. Permata Sawit Mandiri (PSM) concessions are both owned by Genting Plantations Bhd.</p>	Indonesia - West Kalimantan	<p>Colgate has no direct business with PT Citra Sawit Cemerlang (CSC) or with PT Permata Sawit Mandiri (PSM).</p> <p>Colgate does have indirect links with PT Citra Sawit Cemerlang (CSC) through our direct supplier Wilmar.</p>	<p>Colgate has engaged with Wilmar as a direct supplier with links to the plantations of the case</p> <p>Wilmar feedback:</p> <ul style="list-style-type: none"> - Wilmar has registered the PT CSC case on their grievance tracker since 2015 when the case was brought to their attention by a local Indonesia NGO. For more detail, please refer to our grievance listing - https://www.wilmar-international.com/sustainability/grievance-procedure#wilmar-grievance-list" - On 11 April 2019, Mighty Earth published Rapid Response Report 14 which alleged deforestation at PT CSC. Following the report, Wilmar convened a meeting on 15 April 2019 between Genting and Aidenvironment at Wilmar's office in Jakarta. Wilmar reported that Genting commissioned Aidenvironment to conduct the HCS assessment in June 2016. A working map shapefile was submitted to PT CSC in October 2017 after the assessment. It was clarified that the land clearing happened outside the identified HCS area. A further meeting with Genting was conducted on 17 April 2019. Aidenvironment submitted the final HCS report for peer review and a stop work order was issued while the process was ongoing. The peer review process was completed in 2020, where the final HCS report and peer review outcome are publicly available on HCSA website.
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17	3/23/2022	Friends of the Earth and WALHI	Astra Agro Lestari's land grab and community issues in three subsidiaries of Astra Agro Lestari (AAL)	<p>Alleged Deforestation & FPIC Violations</p> <p>- Friends of the Earth US (FOE) alleges that Astra Agro Lestari (AAL) subsidiaries PT Agro Nusa Abadi, PT Lestari Tana Teladan, and PT Mamuang, are engaged in land conflicts with local communities, violent land-grabbing, illegal deforestation, and encroachment on legally protected forest areas.</p> <p>- FOE further claims the three companies have not received the Free, Prior and Informed Consent (FPIC) of local communities to operate.</p>	Central and West Sulawesi, Indonesia.	<p>Colgate has no direct link with Astra Agro Lestari or the three AAL subsidiaries identified in the report.</p> <p>Colgate has no indirect links to the three AAL subsidiaries identified in the report, but does have indirect links to other AAL mills through our direct suppliers Cargill and Wilmar.</p> <p>AAL subsidiaries PT Agro Nusa Abadi, PT Lestari Tana Teladan, and PT Mamuang are on Colgate's No Buy List</p>	<p>Although Colgate doesn't have any links to the 3 mills connected to the grievance case, Colgate has engaged with Cargill and Wilmar as direct suppliers with connections to Astra Agro Lestari (AAL).</p> <p>Additionally, Colgate has proactively taken the steps to include the three identified AAL mills on Colgate's No Buy List.</p> <p>Wilmar feedback:</p> <ul style="list-style-type: none"> - Wilmar is engaged with AAL on the issues alleged by FOE - December 2022: AAL has already been removed from CP's supply chain as per CP's request. AAL's discussions with Econusantara (ENS) on the development of time bound action plan is still ongoing at this juncture. - August 2023: ENS began the field verification process in late May 2023. Interviews with public service officials and affected communities within PT Mamuang, PT LTT and PT ANA were carried out to verify allegations and identify locations of land claims. - AAL publishes progress updates on a regular basis. The progress reports can be accessed at this url: https://www.astra-agro.co.id/en/statements/. - Wilmar continues its engagement with AAL and all other relevant stakeholders in working towards resolution of the case. <p>See Wilmar grievance log</p> <p>Cargill feedback:</p> <ul style="list-style-type: none"> - July 2022: Cargill's team had a face to face visit on this case. <p>Overall:</p> <ol style="list-style-type: none"> 1. HGU application is ongoing 2. FPIC process was completed for PT ANA - hard copy doc view by Cargill's team 3. AAL tried to engage with FOE however they did not want to meet the operations team but only the President Director <p>Cargill continues to engage with AAL and monitor their action plan progress as reported by AAL</p> <p>https://www.astra-agro.co.id/en/statements/</p> <p>See cargill Grievance Log</p> <p>Colgate continues to engage with our direct suppliers on the case and will continue to track and drive progress on the case.</p>
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18	4/4/2022	BBC Mongabay The Gecko Project	<p>"The promise was a lie": How Indonesian villagers lost their cut of the palm oil boom</p> <p>15-Nov-22: Gecko Project letter to members for feedback ahead of second plasma report</p> <p>12-Dec-22: 2nd report: Promised prosperity, drowning in debt</p>	<p>Alleged FPIC and Plasma Violations</p> <p>- The BBC, The Gecko Project and Mongabay published reports alleging failures by palm oil producers in implementation of Indonesia's oil palm smallholder plasma scheme.</p> <p>- May 2022: The Gecko Project published a report on allegations of plasma violations</p> <p>- December 2022: The Gecko Project published a second report with additional details on profit share option, where the company manages the plasma plantation on behalf of local cooperatives.</p>	Indonesia	<p>Colgate does not have a direct link with producers named in the grievance, including GAR.</p> <p>Colgate does have indirect links to GAR and some producers named in the campaign through our direct suppliers, Cargill and Wilmar.</p>	<p>Colgate has engaged with multiple direct suppliers with links to the Mills connected to the grievance.</p> <p>Colgate has received feedback on GAR's responses to Gecko on the allegations related to plasma scheme obligations. GAR reports on plasma scheme updates in GAR sustainability report https://www.goldenagri.com.sg/sustainability/sustainability-report/</p> <p>See also Wilmar Grievance Log</p> <p>Colgate continues to engage with our direct suppliers on the case to monitor and drive progress.</p>
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19	9/19/2022	Rainforest Action Network (RAN)	Leuser Watch: Carbon Bomb Scandals: Big Brands Driving Climate Disaster for Palm Oil	<p>Alleged Illegal Deforestation</p> <ul style="list-style-type: none"> - RAN in their, Carbon Bomb Scandals report alleges cases of sourcing palm oil from illegal plantations in the federally protected Rawa Singkil Wildlife Reserve. - Evidence from truck tracking and photos of plantations and purchase receipts allege the sourcing of illegal palm oil and its alleged entry into brand supply chains via palm brokers 	Indonesia - Aceh	<p>Colgate has no direct linkage with the producers and mills identified in the report.</p> <p>Colgate has an indirect link to Runding Putra Persada through our direct supplier Wilmar</p>	<p>Colgate has learned that our direct supplier, Wilmar, has engaged in the following inquiry regarding the Grievance:</p> <ul style="list-style-type: none"> - Wilmar has indicated supply connections to two mills associated with the grievance; PT Runding Putra Persada (PT RPP) and PT Samudera Sawit Nabati (PT SSN) - Regarding PT Runding Putra Persada (PT RPP); Wilmar has engaged PT RPP and together with Golden Agri Resources (GAR) has conducted an investigation that has confirmed the entry of Rawa Singkil produced palm into their supply and have initiated corrective actions with PT RPP and published the investigation report and continue engaging PT RPP on implementation of the action plan - Regarding PT Samudera Sawit Nabati (PT SSN); PT SSN was approved as a supplier to Wilmar in 2020. Wilmar has indicated PT SSN has already achieved 100% TTP since April 2022. They do not source from the companies listed in the RAN reports. - June 2023: Wilmar reported that another field visit was executed and that Mr. Mahmudin was not willing to sign the commitment letter to release the 4 hectares. Consequently, PT RPP and CV BI have issued a statement on 13 July 2023 to exclude Mr. Mahmudin from their supply chain. With this latest development, Wilmar has also included Mr. Mahmudin on its list of "high risk" FFB suppliers, where all Wilmar direct suppliers operating within the 50km radius of the Leuser Ecosystem will be notified on the development of this case. Mr. Mahmudin's FFB will only be allowed to enter Wilmar's supply chain when the case is resolved to our satisfaction. <p>Colgate will continue to engage with Wilmar and other suppliers that source from mills located in close proximity to protected forest reserves.</p>
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20	11/18/2022	Environmental Investigation Agency (EIA)	Some of the worst palm oil deforesters in 2022 are supplying major international companies	Alleged NDPE Noncompliance - EIA's published report alleges supply chain connections of producers, traders and FMCG brands with plantation companies; PT Permata Sawit Mandiri (PSM), PT Sawit Sukses Sejati / PT Anugerah Langkat Makmur (PT SSS/PT ALAM), PT Inti Kebun Sejahtera (PT IKJS) and PT Inti Kebun Sawit (PT IKS) accused of deforestation.	Indonesia	Colgate has no direct linkages to the producers and mills identified in the report. Colgate does have indirect links to 2 of the identified mills through our direct suppliers Wilmar and Cargill.	Colgate has learned that our direct supplier, Wilmar, has engaged in the following inquiry regarding the Grievance: - Wilmar indicated indirect sourcing from PT Permata Sawit Mandiri (PT PSM) through their supplier Bumitama. Due to noncompliances identified in 2021-2022, FFB from PT PSM to Bumitama has been stopped since August 2022. - For more information, please refer to Bunitama's official statement: https://bumitama-agri.com/wp-content/uploads/2022/11/NR-Bumitama-clarifies-on-its-sourcing-policy-commitments-1.pdf - Wilmar has indicated indirect sourcing from PT SSS through their supplier, PT Pasifik Agro Sentosa (PT PAS). PT PAS has clarified that PT SSS was their supplier from 2020 but PT PAS has ceased sourcing from PT Sawit Sukses Sejati since January 2022.
21	06/12/2023	Sveriges Natur (Swedish Nature Protection Association's member magazine)	Illegal palm oil's path to Sweden	Alleged Illegal Deforestation - Sveriges Natur (SN), published an article on 12-Jun-23 , alleging illegal FFB supplied from within Tesso Nilo National Park in Riau, Indonesia entering into 20 local Mills connected to FMCG company suppliers including AAK.	Indonesia - Riau	Colgate has no direct linkage to the mills identified in the report. Colgate has an indirect link to multiple mills mentioned in the report through our direct supplier Cargill.	Colgate has learned that our supplier, Cargill, has engaged in the following inquiry regarding the Grievance: Cargill feedback: - July 2023: Mills that are under Asian Agri confirm that they do not source from Bukit Kusuma of Tesso Nilo. Cargill's direct supplier indicated that their supply chain is being monitored through satellite monitoring so they should be able to detect any risk of deforestation on protected areas. There are some follow-up questions on this point that are waiting for further clarification. - August 2023: Asian Agri mills (Ukui I, Ukui II, Bungo Tebo, Paranap, Penarikan) confirm that they do not source from Bukit Kusuma of Tesso Nilo. - Cargill has noted that they have engaged their direct suppliers who are engaged in traceability efforts with all of the mills in the vicinity of Tesso Nile to confirm full traceability to plantation as well as supporting numerous landscape projects in the Tesso Nilo area and have engaged the Tesso Nilo National Park Management Team to further support conservation efforts. Colgate will remain engaged with Cargill on the case and monitor progress of full traceability efforts.

22	09/28/2023	Global Witness	Allegations of human rights and land rights violations, conflicts between Brazil Biofuels (BBF) & Agropalma and communities in Para, Brasil	<p>Alleged Human Rights Violations & land rights violations</p> <p>- Global witness report alleges that Indigenous people of communities in the Para state of Brazil, are victims of land and human rights violations linked to Brazil BioFuel (BBF).</p> <p>- Additional allegations of land conflict and FPIC violations against a second Brazilian palm oil company, Agropalma, are also reported by Global Witness.</p>	Para - Brazil	Colgate has no direct or indirect link to BBF and Agropalma.	<p>Colgate is monitoring the progress of the case and has included BBF on Colgate's No Buy List.</p> <p>Colgate is monitoring the case regarding Agropalma.</p>
23	2/9/2024	Thomson Reuters, BHRRC, EIA	<p>Carving up the Amazon report by Environmental Investigation Agency (EIA)</p> <p>Open Letter: AIDSESEP repudiates Ocho Sur palm oil group intimidation, demands buyers step up to protect human rights and forests.</p>	<p>Alleged Human Rights Violations & land rights violations</p> <p>On 9th Feb 2024 EIA published the report "Carving up the Amazon" about alleged deforestation in Peru, with specific deforestation allegations against Ocho Sur.</p> <p>- Business & Human Rights Resource Centre (BHRRC) shared a letter from AIDSESEP (Interethnic Association for the Development of the Peruvian Rainforest) sent to Ocho Sur, RSPO, the Peruvian government and Ocho Sur's international buyers. That letter included allegations</p>	Peru	<p>Colgate has no direct or indirect link to Ocho Sur.</p> <p>Ocho Sur is on Colgate's No Buy List.</p>	<p>Although Colgate's specific supply doesn't have any supply links to Ocho Sur, Colgate has engaged with our supplier Oleofinos as a direct supplier with sourcing connections to Ocho Sur.</p> <p>April 2024: Additionally, Colgate has proactively taken the steps to include Ocho Sur on Colgate's No Buy List and communicated this to our supplier Oleofinos.</p> <p>Oleofinos feedback (May 2024):</p> <ul style="list-style-type: none"> - Ocho Sur hasn't been in Oleofinos's grievance log, but will be included in Oleofinos no buy list. - Oleofinos will ensure no oil linked to deforestation or land conflict allegations will be supplied.

				against Ocho Sur concerning land grabbing and conflict with the local community of Santa Clara de Uchunya.			
24	2/19/2024	Romero Initiative (CIR)	In the shade of the oil palm report by Romero Initiative (CIR)	<p>Alleged Human Rights & Land Rights Violations</p> <p>A report dated February 2024 from Romero Initiative entitled, In the shadow of the oil palm, which details community relations and environmental issues in Guatemala. The report alleges palm oil companies NaturAceites and Industrias Chiquibul responsible for land disputes, conflicts with local communities and environmental pollution.</p>	Guatemala	<p>Colgate has no direct or indirect link to NaturAceites and Industrias Chiquibul.</p> <p>Industrias Chiquibul is on Colgate's No Buy List.</p>	<p>March 2024: Industrias Chiquibul is currently on Colgate's No Buy List.</p> <p>March 2024: Colgate engaged with Cargill to investigate a previous case against Industrias Chiquibul. See Cargill Grievance Log</p>
25	3/15/2024	RAN	<p>RAN - New Rogue Actor Documented Destroying the Leuser Ecosystem.</p> <p>New Palm Oil Mills Threaten Orangutan Capital of The World.</p>	<p>Alleged Illegal Deforestation</p> <p>- RAN published two articles highlighting the growing deforestation in southern Aceh and the potential links to local mills which allegedly could be sourcing deforestation-linked palm oil.</p> <p>The first report New Rogue Actor Documented Destroying the Leuser Ecosystem published on March 14, 2024 , highlights PT.SPT alleged large-scale forest clearance and identifies local mills PT.SSN and</p>	Indonesia	<p>Colgate has no direct linkages to the producers and mills identified in the report.</p> <p>Colgate does have indirect links to two of the identified mills through our direct suppliers Wilmar and Cargill.</p>	<p>March 2024: Colgate has engaged both Wilmar and Cargill on the alleged cases of deforestation.</p> <p>Wilmar feedback (March 2024):</p> <ul style="list-style-type: none"> - Neither PT ATAK nor PT ABEN are suppliers to Wilmar. We adopted a strict due diligence process for 100% of our potential supplying mills before it is eligible to enter Wilmar's supply chain. - Specifically in the case of Permata Hijau sourcing from PT ATAK, there is no supply chain link in our supply to Colgate. In any case, Permata Hijau had clarified that they have assessed. PT ATAK's compliance to NDPE and so far did not identify any violation to the NDPE. Nevertheless, in response to this latest report from RAN, they have arranged a meeting with PT ATAK to re-emphasize the requirement and expectation on compliance to NDPE. Detail response from Permata Hijau is as follow: https://www.permatagroup.com/new-palm-oil-mills-threaten-orangutan-capital-of-the-world/ - At landscape level, we remain committed towards continuing our engagement efforts with direct and wider stakeholders in the

			<p>PT.GSS and the the recent opening of a new mill in the region, PT.ATAK, as a possible drivers of deforestation in this sensitive landscape.</p> <p>The second article, New Palm Oil Mills Threaten Orangutan Capital of The World, also published on March 14,2024 focuses on PT ATAK and a new mill PT ABEN and alleges the Bupati of Aceh Selatan, Tgk Amran, of supporting the expansion of palm production in the region with the greenlighting of both mills.</p>		<p>Southern Aceh landscape, which include local communities, smallholders as well as the relevant government agencies, including PT ATAK and PT ABEN. Working closely with GAR and Musim Mas, we have active and ongoing programmes and activities in South Aceh. This includes organizing workshops for capacity building among smallholders and to raise awareness among local communities on forest protection, particularly in Rawa Singkil Wildlife Reserve (RSWR).</p> <p>Cargill feedback (April 2024):</p> <ul style="list-style-type: none"> - PT Aceh Bakongan Eka Nabati (ABEN) is not connected to Cargill via any direct or indirect suppliers. - Cargill's connection to PT Aceh Trumon Anugerah Kita (ATAK) is via our direct supplier called Permata Hijau Group (PHG). In accordance with our grievance process, we contacted PHG who has confirmed due diligence, and continues to be conducted on the mill. We continue to monitor PHG's engagement with the mill in ensuring no illegal FFBS are entering their supply chain. - PT Laot Bangko remains on our suspended list. - Cargill has contacted our direct suppliers that have a supply chain footprint in the Aceh Singkil, Aceh Tamiang and nearby Leuser area. All of them have confirmed that they have considered Mr. Bukhary's estate as non-compliant since the first case in 2022. PT Sawit Panen Terus and Mr. Jumady's estate are also classified as non-compliant.
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